

Technical B. Pro

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TECHNICAL PROJECT MANAGEMENT PROFESSIONAL

VISION | FOCUS | SUCCESS

Resourceful, conscientious and savvy technical professional with strategic bent and the ability to initiate and execute tactical plans. Over 15 years of demonstrated experience in implementation of large-scale global enterprise applications: exceeding performance standards, consistently meeting deadlines, and performing quality work to meet or surpass customer expectations. Relates well to others and builds lasting relationships.

CORE COMPETENCIES

Project Management, Enterprise Content Management, Enterprise Collaboration, AIIM Microsoft SharePoint Practitioner & Specialist, Documentum & eRoom SME

- ❖ **Enterprise Application Implementations & Infrastructure Management:** Frequently engaged in high-pressure environment to resolve production conflicts for new implementations and existing upgrades of various Enterprise Applications: EMC Documentum & eRoom, Microsoft SharePoint & Project Server, Oracle Hyperion.
- ❖ **Enterprise Content Management:** Executed migration of various Documentum 5.x applications to Documentum 6.6 over 12-month period: resulted in extended support cost savings of over \$250,000 per year for unsupported Documentum platform.
- ❖ **Enterprise Collaboration:** Served as a Technical Project Manager in the adoption of EMC eRoom as an Enterprise Collaboration Platform supporting over 10,000 global users at Abbott Laboratories. User productivity increased nearly 15%; deletion of duplicated and outdated content resulted in savings of over 30% in storage cost.

PROFESSIONAL EXPERIENCE

GHI LABORATORIES CHICAGO, IL

2000–present

GLOBAL OPERATIONS

IT TECHNICAL SPECIALIST 2007–present

Supervised 10-person staff of three Documentum resources on a yearlong Documentum 6.6 migration project. Guided resources to perform detailed system and data analysis using ETL tool.

Designed for hosting multiple application repositories on a shared, load balanced, fault tolerant Documentum platform resulting in significantly reduced TCO. Developed and directed software system testing. Followed validation procedures to retire and decommission unsupported systems.

Provided technical and project management to 10 team members during migration of global validation and quality Clinical Trial Tracking R&D system to new versions.

Platforms included Documentum, Oracle, Input Accel, and custom Java applications. Managed update and testing of J2EE code base to support new features. Wrote system qualification documentation and oversaw global installations and customization efforts. Project deliverables included developing current and future state architecture reviews, and system design descriptions.

Served as technical lead for the enterprise wide eRoom migration project to migrate 10,000 global eRoom users across 1000 eRoom's to SharePoint 2007.

Analyzed data, generating checklists for customer approval, designing site collections and security, importing data into SharePoint, and client approvals. Focus placed on minimizing impact to end users while maintaining functionality. Created a quality process to address data deletion requests and identification of record holds in order to comply with regulatory requirements. Provided technical and project leadership on global eRoom upgrade projects in North America and Europe. Responsible for the implementation and upgrades of various application platforms including Documentum 6, eRoom 7, SharePoint 2007, Project Server 2007, WebLogic 10.3, Hyperion Reports, Hyperion Analyzer and other medium- to large-scale deployments.

Engaged in various Physical-to-Virtual Server migration projects within the enterprise.

Conducted analysis and regulatory compliance requirements for validated applications. Conducted performance testing to validate viability of server environment.

Successful execution of a Continuous Improvement Initiatives: Improved Infrastructure and Environment Planning. Grouped technical support activities for outsourcing and succeeded in cost savings equivalent of 2 FTE.

Created infrastructure architecture checklist as an aid to planning; led to improved assessment of infrastructure needs and minimized the infrastructure and information management cost overruns during the life-cycle of various applications.

Trained and supported over 2000 users in using the Documentum Repository (PharmaDocs) for long-term storage and retrieval of documents.

Management of unstructured content using approval and publishing workflows and lifecycles resulted in improved Information Organization and content find-ability.

GHI LABORATORIES | GLOBAL R&D

SR. BUSINESS SYSTEMS ANALYST 2004–2007

Principal Architect in the design and deployment of eRoom's in North America and Europe.

Collaborated with global IT teams to build support for eRoom and set performance expectations. Designed templates for quick adoption. Demonstrated innovative ways to leverage the UI, features and functionality.

Primary Accountability for the GPRD's global Documentum and eRoom environments for performance, redundancy, failover, recovery, archiving, and reporting of key performance metrics to management.

Executed a Disaster Recovery plan, documented Business Impact Analysis for the eRoom environment. Supervised all aspects of support processes for eRoom and Documentum.

Served as Technical Project Manager and Independent Consultant from 2000 to 2004

IT CONSULTANCY GROUP | www.website.com CHICAGO, IL

1993–2000

PRESIDENT, FOUNDER

Premier Microsoft Reseller for the state of Gujarat, India. Converted nearly 100 client leads for volume purchase of software licenses from Microsoft, Oracle, Novell, IBM, Symantec, and Autodesk.

Clientele included India's largest private and public sector corporations: ABB, Larsen & Toubro, Reliance Industries, Indian Petrochemicals Ltd, Gujarat State Fertilizer Company, etc. Headed operations in the areas of Sales Strategy, Marketing and Project execution during the first six years of company launch.

TECHNOLOGIES

Enterprise Content Management: EMC Documentum 6, Microsoft SharePoint 2010, EMC eRoom 7

Operating Systems: Windows Server 2008, Windows Server 2003

Directory Services: Microsoft Active Directory 2008

Networking Services: DNS, WINS, SMTP, Telnet, FTP, HTTP, HTTPS

Web Server: Internet Information Server 7.0, WebLogic 10.3

Web Technologies: HTML, XML, CSS

Desktop Tools: Microsoft Office 2010 (Word, Excel, PowerPoint, Visio), Microsoft Project 2010

EDUCATION & TRAINING

Project Management PMP The George Washington University, 2013

PMP Power Prep, Project Scheduling and Cost Control, Project Management Fundamentals

Microsoft SharePoint

SharePoint Designer 2010: Branding SharePoint Sites, Creating Data-Driven Web Pages

B.E. Computer Engineering University of Georgia, 1996

EMC Documentum Architecting Documentum 6 Systems, System Administration for Documentum 6, Advanced System Administration for Documentum 6, Technical Fundamentals of Documentum 6

ASSOCIATIONS

AIIM: The Global Community for Information Professionals

EMC Midwest User Group, Chicago Windows Users Group